

2025 Water & Wastewater/Stormwater Rates

Hamilton City Council has adopted a combined 9.95% increase to the water and wastewater/stormwater rates. The following rates based on metered water consumption are effective January 1, 2025:

VARIABLE CHARGES		RATE TABLE FOR FIXED DAILY CHARGES *		
Water Consumption		Meter Size	Water Rate	Wastewater/Stormwater Rate
Charge per cubic metre	\$ 2.34	15 mm	\$ 0.53	\$ 0.57
		16 mm	\$ 0.53	\$ 0.57
Wastewater Collection/Treatment and Stormwater Management		20 mm	\$ 0.53	\$ 0.57
Charge per cubic metre	\$ 2.37	21 mm	\$ 0.53	\$ 0.57
		25 mm	\$ 1.33	\$ 1.43
Above charges based on metered water usage.		38 mm	\$ 2.65	\$ 2.85
		50 mm	\$ 4.24	\$ 4.56
		75 mm	\$ 8.48	\$ 9.12
		100 mm	\$ 13.25	\$ 14.25
		150 mm	\$ 26.50	\$ 28.50
		200 mm	\$ 42.40	\$ 45.60
		250 mm	\$ 60.95	\$ 65.55
		300 mm	\$ 90.10	\$ 96.90

* Fixed charges are progressive based on the size of the property's service and corresponding meter. Your meter size is shown under the Meter Type column within the *Your Usage For This Period* section located at the bottom of your bill.

How do we compare to other municipalities?

The following chart provides 2024 fixed charges restated on a monthly basis, for comparison purposes, with other Ontario municipalities.



HAMILTON'S

water and wastewater/stormwater rates are among the lowest in Ontario.



Meter Size (mm)	Fixed Monthly Water Charge Comparison (2024 Rates)								
	Hamilton	Guelph	Cambridge	West Lincoln	Barrie	Halton	London	Durham	Haldimand
15 & 16	\$14.60	\$8.40	\$10.74	\$16.00	\$15.61	\$16.89	\$17.88	\$21.44	\$25.78
20 & 21	\$14.60	\$8.40	\$10.74	\$16.00	\$15.61	\$16.89	\$26.81	\$21.44	\$25.78
25	\$14.60	\$14.40	\$26.84	\$39.99	\$39.03	\$49.89	\$44.69	\$43.57	\$25.78
38	\$36.50	\$27.60	\$53.68	\$79.97	\$78.08	\$82.10	\$89.40	\$92.74	\$145.66
50	\$73.00	\$44.40	\$85.89	\$127.95	\$124.93	\$179.51	\$143.03	\$200.29	\$316.59
75	\$116.80	\$98.40	\$187.88	\$255.91	\$273.28	\$319.78	\$312.87	\$352.08	\$557.13
100	\$233.60	\$176.40	\$322.09	\$399.86	\$468.50	\$546.94	\$536.35	\$700.08	\$1,108.07
150	\$365.00	\$363.60	\$671.01	\$799.71	\$976.02	\$1,389.53	\$1,251.50	\$1,301.13	\$2,061.19
200	\$730.00	\$783.60	\$858.89	\$1,279.54	\$1,249.30	\$2,232.48	\$2,145.41	\$2,218.14	\$3,520.65
250	\$1,168.00	\$1,176.00	\$1,234.66	N/A	\$1,795.90	\$2,789.47	\$2,681.90	\$3,609.54	N/A

For more information contact Alectra Utilities:
 1-833-ALECTRA (1-833-253-2872) Mon – Fri 8:30am to 4:30pm
 or visit: [AlectraUtilities.com/HamiltonWaterRates](https://www.alectrautilities.com/HamiltonWaterRates)

The combined **9.95%** rate increase will be used to support:



Operating and maintenance costs to keep our drinking water safe.

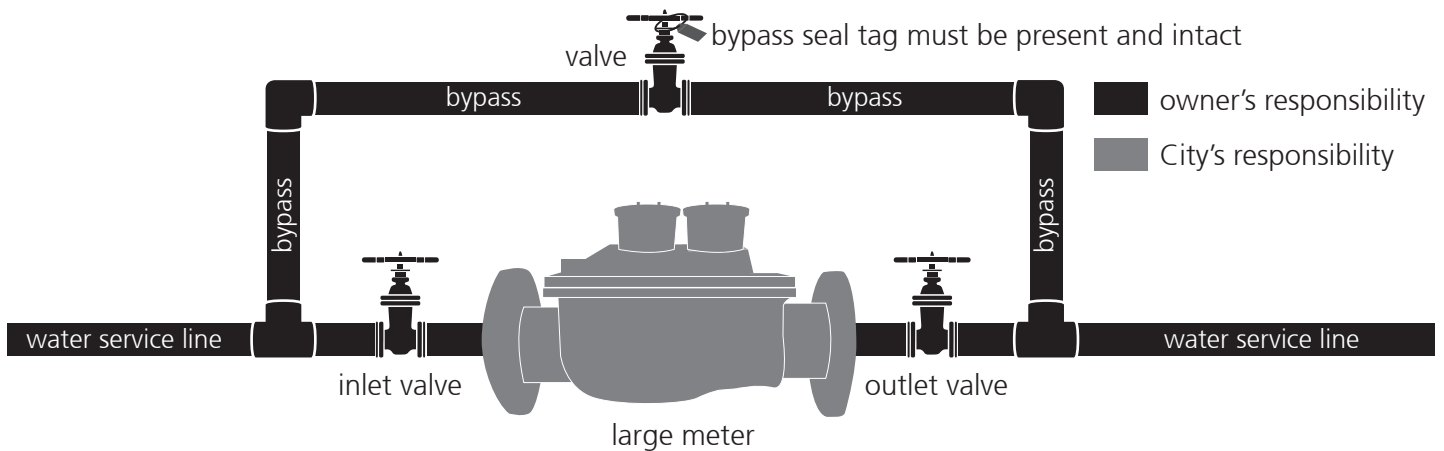
0.13%

Investment in treatment plants, distribution / collection systems and stormwater management.



9.82%

COMPONENTS OF A LARGE METER

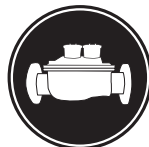


ONGOING MAINTENANCE

To avoid an interruption to your water service, ongoing maintenance is extremely important.



Open & close your valves at least once a year to ensure they are in working order.



Maintain clear access to the water meter.



Clear the chamber from any accumulated debris annually.

BACKFLOW PREVENTION PROGRAM

By-law No.10-103 is designed to safeguard the quality and distribution of the City of Hamilton's drinking water by requiring protection measures for all industrial, commercial, institutional, and multi-residential properties that are four stories or higher. Without proper safeguards, backflow conditions could allow contaminants from these properties to enter the drinking water system, posing a risk to public health and safety.

Self-Assessed Survey

Property owners of properties built before 2014 and with a water service line entering their property that is 38mm (1.5 inches) in diameter or smaller need to complete a Self-Assessed Survey once every 5 years. This will determine the level of backflow risk associated with your property. There is no cost for completing this survey.

Cross-Connection Survey

Property owners with a water service line entering their property that is 50mm or larger or properties deemed to pose a significant risk are required to complete a Cross-Connection Survey once every 5 years.

For more information on the Backflow Prevention Program, surveys, device installation process, fees and common backflow prevention devices, please visit: hamilton.ca/BackFlowPrevention.

If you experience a water or wastewater emergency
call 905-546-CITY (2489)

