

Welcome to the Alectra Utilities customer newsletter: your source for timely and helpful electricity news that matters to you. Stay informed with short articles about Alectra services, new developments, support programs, electricity prices, energy conservation, safety tips and much more. Do you have a topic you'd like us to cover? Send us your suggestions and feedback at: Newsletter@AlectraUtilities.com

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- Choose your electricity price plan
- Get a free underground cable locate
- New rate charts: TOU, Tiered, ULO
- Help with overdue bills

Meter replacements for customers this year

Did you know Alectra routinely inspects and replaces customer meters as part of our maintenance and compliance programs? In 2024, Alectra will be replacing more than 30,000 meters that are aged or scheduled for testing. Your meter is typically located at the side of your building and keeps track of electricity use.

Ensure our Meter Technicians can safely access your meter! Keep the area clear of pets, debris, vegetation, furniture, siding and building materials.



Does your bill seem high this month? It could be increased air conditioning. Stay cool without breaking the bank: Use fans to circulate air, close curtains during the day, and use A/C and appliances during off-peak times. **Get more tips** to save energy and money this summer and **watch our new video**.



Summertime safety tips for kids and parents

1. **Don't fly toys near power lines.** Keep kites, balloons, remote control helicopters, drones and other airborne toys well away.
2. **Electrical equipment is not safe for play.** Don't play on the ground-mounted green transformer boxes in yards or parks, and never climb utility poles.
3. **Check before climbing trees.** Look carefully for hidden power lines covered by branches and leaves, and avoid these trees.
4. **If you see a downed power line,** don't touch it. Stay back at least 10 metres or 33 feet – about the length of a school bus – to avoid a dangerous shock, and call 9-1-1.

Have a safe and happy summer!



Keep yourself safe from scammers. Never disclose any personal information, including your credit card, bill or account number. **See more tips to avoid scams.**



Looking for an update about an outage? Use our new live web chat to get 24/7 assistance: [AlectraUtilities.com/Report-Outage](https://www.alectrautilities.com/report-outage)



Do you own an EV, or thinking about buying one? Learn where you can charge up for a long road trip this summer! Public charging stations for electric vehicles can be found at malls, restaurants, office buildings, gas stations and more. Visit [PlugShare.com](https://www.plugshare.com) or [ChargeHub.com](https://www.chargehub.com) to find charging locations near you, and **get more info about EVs.**

