

## SPECIFIC SERVICE CHARGES

HRZ

<b>CUSTOMER ADMINISTRATION</b>	
Arrears certificate	\$15.00
Pulling post dated cheques	\$15.00
Statement of account	\$15.00
Duplicate invoices for previous billing	\$15.00
Request for other billing information	\$15.00
Easement letter	\$15.00
Income tax letter	\$15.00
Notification charge	\$15.00
Account history	\$15.00
Returned cheque (plus bank charges)	\$15.00
Charge to certify cheque	\$15.00
Legal letter charge	\$15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$30.00
Special meter reads	\$30.00
Credit card convenience charge	\$15.00
Credit check (plus credit agency costs)	\$15.00
<b>NON-PAYMENT OF ACCOUNT</b>	
Late payment - per month (effective annual rate 19.56% per annum or 0.04896% compounded daily rate)	\$1.50
Reconnection at meter - during regular hours	\$65.00
Reconnection at meter - after regular hours	\$185.00
Reconnection at pole - during regular hours	\$185.00
Reconnection at pole - after regular hours	\$415.00
<b>OTHER</b>	
Service call - customer owned equipment	\$30.00
Service call - after regular hours	\$165.00
Temporary service - install and remove - overhead - no transformer	\$500.00
Temporary service - install and remove - underground - no transformer	\$300.00
Temporary service - install and remove - overhead - with transformer	\$1,000.00
Specific Charge for Access to the Power Poles - \$/pole/year (with the exception of wireless attachments)	\$44.50
Administrative Billing Charge	\$150.00