

SPECIFIC SERVICE CHARGES

ERZ

CUSTOMER ADMINISTRATION	
Arrears certificate	\$15.00
Request for other billing information	\$15.00
Income tax letter	\$15.00
Credit reference/credit check (plus credit agency costs)	\$15.00
Credit reference/credit check (plus credit agency costs – General Service)	\$25.00
Returned cheque (plus bank charges)	\$12.50
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$30.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable – Residential)	\$20.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$10.00
Special meter reads	\$30.00
Interval meter request change	\$40.00
NON-PAYMENT OF ACCOUNT	
Late payment - per month (effective annual rate 19.56% per annum or 0.04896% compounded daily rate)	\$1.50
Reconnection at meter - during regular hours	\$20.00
Reconnection at meter - after regular hours	
Reconnection at pole - during regular hours	\$185.00
Reconnection at pole - after regular hours	\$415.00
OTHER	
Temporary service - install and remove - overhead - no transformer	\$400.00
Specific Charge for Access to the Power Poles - \$/pole/year (with the exception of wireless attachments)	\$44.50