# alectra utilities 

## Appendix F

Worst Performing Feeders Report

Alectra Utilities<br>Distribution System Plan (2020-2024)

Discover the possibilities

# Worst Performing Feeder Report <br> July 2018 

Revision 1

## Executive Summary

This report provides a summary of feeder performance and a break down based on cause codes, and sub-cause codes by Alectra Utilities four service territories. Feeder performance is evaluated utilizing three criteria, the number of momentary interruptions, the number of sustained outages, and the total duration of all sustained outages (excluding scheduled outages). It is recommended that future reports, upon availability of data to utilize customer specific metrics to evaluate system area performance rather than feeder performance. This transition will better identify the specific areas of the feeder showing signs of poor performance.

Across all the service territories, the most common causes of outages are Defective Equipment and Foreign Interference. Adverse Weather plays a role as well, however, for rate zones are not impacted by a Major Event Day (MED), Adverse Weather does not appear and instead is replaced by Tree Contacts. Examining the sub-causes, it is evident across Alectra Utilities that cable, and cable related devices, splices/terminations are the primary sub-causes of Defective Equipment. Distribution Transformers indicate each year as one of the top three causes, but no single element stands out under duration for second leading cause.

In regards to feeder performance, maps are provided in Appendix A for the various service territories. The tables below provide the feeder ID's and reason it is a top poor performing feeder by service territory.

Table 1: Summary of Feeder and Issues (Alectra Central North - Brampton)

| Feeder ID |  |
| :---: | :---: |
| 42 M 46 | Trigger |
| 42 M 13 | Momentary and Frequency |
| Pleasant TS - All feeders | Duration |

Table 2: Summary of Feeder and Issues (Alectra East)

| Feeder ID |  |
| :---: | :---: |
| 138 M 8 | Trigger |
| 138 M 6 | Duration |
| 12 M 3 | Frequency |

Table 3: Summary of Feeder and Issues (Alectra Central South - Mississauga)

| Station Name | Feeder ID | Trigger |
| :---: | :---: | :---: |
| Chinook MS | 21 F7 | Momentary, Frequency and Duration |
| Stillmeadow | 24 F4 | Momentary and Frequency |
| Erindale TS | All feeders | Momentary and Duration |

Table 4: Summary of Feeder and Issues (Alectra West)

| Station Name | Feeder ID | Trigger |
| :---: | :---: | :---: |
| Dundas T.S. | $2 D 2 X$ | Momentary, Frequency and Duration |
| Nebo T.S. | $331 X$ | Momentary and Duration |
| Nebo T.S. | $341 X$ | Momentary and Frequency |

The Maintenance \& Reliability department uses this information to perform the following:

- Generate Capital Projects or Programs for asset renewal, if required
- Focus maintenance programs (tree trimming) on these feeders, if required
- Share the information with the Asset Condition Assessment department for long term capital planning
- Share any material related issues with the Standards department for tracking, or discussion with manufacturers
- Track, review and asses investments made to ensure feeder performance is improving.


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## Alectra Central North (Brampton) Reliability

## Momentary Outages by Year

The table below provides a summary for 2016, 2017 and YTD June 2018 for momentary outages per feeder. Feeders highlighted in green appear every year, where feeders in blue only appear two out of the three years, and feeders in white only appear in one of the three years.

Table 5: Top 10 Momentary Outages by Year (Alectra Central North)

| 2016 Top 10 Momentary Outages |  |
| :---: | :---: |
| Feeder ID | \# of Events |
| 136M48 | 20 |
| 42M14 | 9 |
| 136M8 | 8 |
| 136M47 | 7 |
| 42M46 | 7 |
| 42M67 | 6 |
| 42M13 | 6 |
| 74M47 | 6 |
| 25M1 | 5 |
| 42M10 | 5 |
| 2017 Top 10 Momentary Outages |  |
| Feeder ID | \# of Events |
| 42M10 | 13 |
| 136M47 | 9 |
| 42M47 | 8 |
| 42M14 | 8 |
| 25M10 | 7 |
| 74M4 | 7 |
| 42M46 | 6 |
| 136M48 | 6 |
| 25M1 | 6 |
| 42M70 | 5 |
| 2018 Top 10 Momentary Outages |  |
| Feeder ID | \# of Events |
| 74M6 | 7 |
| 8F1 | 7 |
| 136M48 | 6 |
| 42M13 | 5 |
| 42M26 | 5 |
| 136M44 | 4 |
| 42M45 | 4 |
| 42M46 | 4 |
| 42M61 | 3 |
| 42M24 | 2 |

Summarizing the results provide the following:
Table 6: Momentary Outages Occur in Three Years (Alectra Central North)

| Momentary Outages Occur Each Year for Three Years |  |
| :---: | :---: |
| Feeder ID | \# of Events |
| 136 M 48 | 32 |
| 42 M 46 | 17 |

Table 7: Momentary Outages Occur in Two Years (Alectra Central North)

| Momentary Outages Occur Each Year for Two Years |  |
| :---: | :---: |
| Feeder ID | \# of Events |
| 42 M 10 | 18 |
| 42 M 14 | 17 |
| 136 M 47 | 16 |
| 42 M 13 | 11 |
| 25 M 1 | 11 |

Combining the lists provide the top feeders with year over year momentary reliability concerns.
Table 8: Feeders Performance by Momentary Outages (Alectra Central North)

| Top Worst Performing Feeders by Momentary Outages |  |
| :---: | :---: |
| Feeder ID | \# of Events |
| 136 M 48 | 32 |
| 42 M 10 | 18 |
| 42 M 46 | 17 |
| 42 M 14 | 17 |
| 136 M 47 | 16 |
| 42 M 13 | 11 |
| 25 M 1 | 11 |

## Sustained Outages by Year

The table below provide a summary for 2016, 2017 and YTD June 2018 for sustained outages per feeder (not including scheduled outages). Feeders highlighted in green appear every year, where feeders in blue only appear two out of the three years, and feeders in white only appear in one of the three years.

Table 9: Top 10 Sustained Outages by Year (Alectra Central North)

| 2016 Count of Sustained Outages |  |
| :---: | :---: |
| Feeder ID | \# of Events |
| 42M9 | 17 |
| 136M47 | 16 |
| 25M8 | 12 |
| 42M70 | 12 |
| 74M4 | 12 |
| 42M13 | 11 |
| 74M3 | 11 |
| 74M5 | 10 |
| 42M61 | 9 |
| 42M12 | 9 |
| 2017 Count of Sustained Outages |  |
| Feeder ID | \# of Events |
| 42M47 | 18 |
| 42M46 | 16 |
| 42M70 | 12 |
| 136M47 | 12 |
| 74M4 | 10 |
| 42M13 | 8 |
| 74M5 | 8 |
| 25M10 | 8 |
| 25M11 | 8 |
| 42M9 | 7 |
| 2018 Count of Sustained Outages |  |
| Feeder ID | \# of Events |
| 42M9 | 11 |
| 42M61 | 7 |
| 42M13 | 7 |
| 136M47 | 7 |
| 8F1 | 7 |
| 42M66 | 6 |
| 42M46 | 6 |
| 25M10 | 6 |
| 21F2 | 5 |
| 42M14 | 5 |

Summarizing the results provide the following:
Table 10: Number of Sustained Outage Occur in Three Years (Alectra Central North)

| Feeders With The Highest Count of Sustained Outage Every <br> Year For Three Years |  |
| :---: | :---: |
| Feeder ID | \# of Events |
| 42 M 9 | 35 |
| 136 M 47 | 35 |
| 42 M 13 | 26 |

Table 11: Number of Sustained Outage Occur in Two Years (Alectra Central North)

| Feeders With The Highest Count of Sustained Outage Every <br> Year For Two Years |  |
| :---: | :---: |
| Feeder ID | \# of Events |
| 42 M 70 | 24 |
| 74 M 4 | 22 |
| 42 M 46 | 22 |
| 74 M 5 | 18 |
| 42 M 61 | 16 |
| 25 M 10 | 14 |

Combining the lists provide the top feeders with year over year the highest number of sustained outages.

Table 12: Feeders Performance by Number of Sustained Outages (Alectra Central North)

| Top Worst Performing Feeders by Count of Sustained Outages |  |
| :---: | :---: |
| Feeder ID | \# of Events |
| 42 M 9 | 35 |
| 136 M 47 | 35 |
| 42 M 13 | 26 |
| 42 M 70 | 24 |
| 74 M 4 | 22 |
| 42 M 46 | 22 |
| 74 M 5 | 18 |
| 42 M 61 | 16 |
| 25 M 10 | 14 |

## Customer Minutes of Interruption (CMI) from Sustained Outages by Year

The table below provides a summary for 2016, 2017 and YTD June 2018 based on the total CMI of sustained outages per feeder. Feeders highlighted in green appear every year, where feeders in blue only appear two out of the three years, and feeders in white only appear in one of the three years.

Table 13: Top 10 Sustained Outages for CMI by Year (Alectra Central North)

| 2016 Total CMI |  |
| :---: | :---: |
| Feeder ID | CMI |
| 42M67 | 532,450 |
| 74M4 | 435,738 |
| D6M16 | 367,337 |
| 25M11 | 355,133 |
| 136M47 | 278,534 |
| 42M43 | 265,578 |
| 20F3 | 223,585 |
| 25M1 | 129,384 |
| 14F3 | 112,585 |
| 14F5 | 96,036 |
| 2017 Total CMI |  |
| Feeder ID | CMI |
| 42M68 | 553,842 |
| 42M46 | 517,528 |
| 42M47 | 343,101 |
| 42M13 | 313,014 |
| 14F5 | 256,947 |
| 42M10 | 175,396 |
| 25M12 | 160,905 |
| 42M70 | 157,436 |
| 25M6 | 141,993 |
| 25M3 | 132,802 |
| 2018 Total CMI |  |
| Feeder ID | CMI |
| 42M61 | 802,287 |
| 42M66 | 761,191 |
| 136M52 | 424,445 |
| 22F8 | 291,762 |
| 42M9 | 199,589 |
| 25M13 | 178,362 |
| 21F2 | 151,165 |
| 42M68 | 139,031 |
| 42M14 | 114,910 |
| 25M8 | 109,510 |

Summarizing the results provide the following:
Table 14: Sustained Outage for CMI Occur in Two Years (Alectra Central North)

| Top 10 Outage Duration Occurs in Two Years Excl SO |  |
| :---: | :---: |
| Feeder ID | CMI |
| 42 M 68 | 692,873 |
| 14F5 | 352,983 |

Since there is only one listing, the final list of the top feeders with year over year the greatest CMI from sustained outages is the same as above.

Table 15: Feeder Performance by CMI (Alectra Central North)

| Top Worst Performing Feeders by CMI From Sustained Outages |  |
| :---: | :---: |
| Feeder ID | CMI |
| 42 M 68 | 692,873 |
| 14F5 | 352,983 |

Summarizing all the results Momentary, Frequency, and Duration, highlights that no feeder shows up in all three lists. The Pleasant TS 42M46 and 42M13 show up under the lists for Momentary and Frequency and would be considered the worst feeders in Alectra Brampton. A number of feeders out of Pleasant TS show up several times under the yearly Duration lists, therefore the region serviced by Pleasant TS is considered a problematic area. Below is a table summarizing the top three worst performing feeder's year over year.

Table 16: Overall Worst Performing Feeders (Alectra Central North)

| Top Worst Performing Feeders |  |
| :---: | :---: |
| Feeder ID | Trigger |
| 42 M 46 | Momentary and Frequency |
| 42 M 13 | Momentary and Frequency |
| Pleasant TS - All feeders | Duration |

Cause Code Breakdown (Excluding Loss of Supply)


Based on the breakdown of Cause Codes per year the following is evident:

1) Top Causes (by number of events or duration):
a. Material and Equipment Breakdown
b. Foreign Interference
c. Adverse Weather
d. Tree Contact (to a less extent)
2) Adverse Weather is driven by MEDs
a. 2016-0 MEDs
b. 2017-1 MED (Slightly over threshold)
c. 2018-2 MEDs (Both slightly over threshold)

Examining the sub-cause codes for the top causes, the following trend is evident:

1) Material and Equipment Breakdown:
a. Secondary Cable failures is the top cause each year
b. Distribution Cable failures top cause for duration and second cause each year
c. Transformer failures major cause in the last 3 years
2) Foreign Interference Breakdown:
a. Animal Contacts and Pole Hits appear in every year that Foreign Interference makes the top three
3) Adverse Weather Breakdown:
a. Winds

## Alectra East Reliability

## Momentary Outages by Year

The table below provides a summary for 2016, 2017 and YTD June 2018 for momentary outages per feeder. Feeders highlighted in green appear every year, where feeders in blue only appear two out of the three years, and feeders in white only appear in one of the three years.

Table 17: Top 10 Momentary Outages by Year (Alectra East)

| 2016 Top 10 Momentary Interruption |  |
| :---: | :---: |
| Feeder ID | \# of Events |
| MS305-F1 | 9 |
| MS308-F3 | 9 |
| MS331-F1 | 9 |
| 98M7 | 8 |
| D6M2 | 8 |
| 20M3 | 7 |
| 26M8 | 7 |
| 45M4 | 7 |
| A-1F4 | 7 |
| 153M4 | 6 |
| 2017 Top 10 Momentary Interruption |  |
| Feeder ID | \# of Events |
| MS331-F6 | 12 |
| 26M13 | 9 |
| 20M22 | 8 |
| 27M3 | 8 |
| MS303-F4 | 8 |
| MS331-F1 | 8 |
| A-1F2 | 7 |
| A-3F1 | 7 |
| MS308-F1 | 7 |
| MS321-F4 | 7 |
| 2018 Top 10 Momentary Interruption |  |
| Feeder ID | \# of Events |
| 138M6 | 7 |
| 20M4 | 6 |
| 27M8 | 6 |
| 51M2 | 6 |
| 80M25 | 6 |
| A-1F4 | 6 |
| MS331-F1 | 6 |
| 45M3 | 5 |
| 5122M12 | 5 |
| A-1F2 | 5 |

Summarizing the results provide the following:
Table 18: Momentary Outages Occur in Three Years (Alectra East)

| Momentary Outages Occur Each Year for Three Years |  |
| :---: | :---: |
| Feeder ID | \# of Events |
| MS331-F1 | 23 |

Table 19: Momentary Outages Occur in Two Years (Alectra East)

| Momentary Outages Occur Each Year for Two Years |  |
| :---: | :---: |
| Feeder ID | \# of Events |
| A-1F4 | 14 |

Combining the lists provide the top feeders with year over year momentary reliability concerns.
Table 20: Feeders Performance by Momentary Outages (Alectra East)

| Top Worst Performing Feeders by Momentary Outages |  |
| :---: | :---: |
| Feeder ID | \# of Events |
| MS331-F1 | 23 |
| A-1F4 | 14 |

## Sustained Outages by Year

The table below provides a summary for 2016, 2017 and Jun YTD 2018 for sustained outages per feeder (not including scheduled outages). Feeders highlighted in green appear every year, where feeders in blue only appear two out of the three years, and feeders in white only appear in one of the three years.

Table 21: Top 10 Sustained Outages by Year (Alectra East)

| 2016 Count of Sustained Outages |  |
| :---: | :---: |
| Feeder ID | \# of Events |
| 12M3 | 26 |
| 20M21 | 22 |
| 26M11 | 20 |
| 45M4 | 20 |
| 27M8 | 18 |
| 5122M5 | 18 |
| MS331-F6 | 17 |
| 36M7 | 16 |
| 27M5 | 15 |
| 24M5 | 14 |
| 2017 Count of Sustained Outages |  |
| Feeder ID | \# of Events |
| 45M4 | 25 |
| 12M3 | 22 |
| 51M2 | 21 |
| 12M1 | 18 |
| 26M8 | 18 |
| 27M3 | 17 |
| 12M6 | 16 |
| 20M22 | 16 |
| 24M7 | 15 |
| 26M11 | 13 |
| 2018 Count of Sustained Outages |  |
| Feeder ID | \# of Events |
| 26M8 | 20 |
| 20M21 | 15 |
| 51M2 | 15 |
| 51M31 | 15 |
| 12M6 | 13 |
| 80M25 | 13 |
| MS307-F3 | 12 |
| 12M1 | 11 |
| 12M4 | 11 |
| 12M3 | 10 |

Summarizing the results provide the following:
Table 22: Number of Sustained Outage Occur in Three Years (Alectra East)

| Feeders With The Highest Count of Sustained Outage <br> Every Year For Three Years |  |
| :---: | :---: |
| Feeder ID | \# of Events |
| 12 M3 | 58 |

Table 23: Number of Sustained Outage Occur in Two Years (Alectra East)

| Feeders With The Highest Count of Sustained Outage <br> Every Year For Two Years |  |
| :---: | :---: |
| Feeder ID | \# of Events |
| 45 M 4 | 45 |
| 26 M 8 | 38 |
| 20 M 21 | 37 |
| 51 M 2 | 36 |
| 26 M 11 | 33 |
| 12 M 1 | 29 |
| 12 M 6 | 29 |

Combining the lists provide the top feeders with year over year the highest number of sustained outages.

Table 24: Feeders Performance by Number of Sustained Outages (Alectra East)

| Top Worst Performing Feeders by Count of Sustained Outages |  |
| :---: | :---: |
| Feeder ID | \# of Events |
| 12 M 3 | 58 |
| 45 M 4 | 45 |
| 26 M 8 | 38 |
| 20 M 21 | 37 |
| 51 M 2 | 36 |
| 26 M 11 | 33 |
| 12 M 1 | 29 |
| 12 M 6 | 29 |

## Customer Minutes of Interruption (CMI) from Sustained Outages by Year

The table below provides a summary for 2016, 2017 and June YTD 2018 based on the total CMI of sustained outages per feeder. Feeders highlighted in green appear every year, where feeders in blue only appear two out of the three years, and feeders in white only appear in one of the three years.

Table 25: Top 10 Sustained Outages for CMI by Year (Alectra East)

| 2016 Total CMI |  |
| :---: | :---: |
| Feeder ID | CMI |
| 138M8 | 5,632,858 |
| 138M6 | 4,031,767 |
| 23M7 | 3,086,484 |
| 13M4 | 2,930,963 |
| 23M6 | 2,634,968 |
| 153M4 | 2,107,466 |
| 138M7 | 2,107,403 |
| 5122M9 | 1,818,720 |
| MS331-F6 | 1,765,790 |
| 13M1 | 1,592,079 |
| 2017 Total CMI |  |
| Feeder ID | CMI |
| 138M8 | 1,888,582 |
| 5122M9 | 1,490,201 |
| 20M12 | 1,166,247 |
| MS322-F1 | 867,774 |
| MS331-F1 | 863,412 |
| 5122M10 | 821,223 |
| MS302-F2 | 693,870 |
| 12M1 | 576,690 |
| 24M6 | 565,575 |
| A-3F4 | 556,928 |
| 2018 Total CMI |  |
| Feeder ID | CMI |
| 27M8 | 2,975,661 |
| 138M8 | 2,737,843 |
| 138M6 | 2,398,952 |
| MS307-F2 | 1,577,118 |
| A-5F1 | 1,144,418 |
| A-5F2 | 1,057,528 |
| 51M2 | 931,379 |
| 25M2 | 814,379 |
| 45M4 | 723,759 |
| A-3F1 | 693,124 |

Summarizing the results provide the following:
Table 26: Sustained Outage for CMI Occur in Three Years (Alectra East)

| Top 10 Outage Duration Occurs in Three Years Excl SO |  |
| :---: | :---: |
| Feeder ID | CMI |
| 138 M 8 | $10,259,283$ |

Table 27: Sustained Outage for CMI Occur in Two Years (Alectra East)

| Top 10 Outage Duration Occurs in Two Years Excl SO |  |
| :---: | :---: |
| Feeder ID | CMI |
| 138 M 6 | $6,430,719$ |
| 5122 M 9 | $3,308,921$ |

Combining the lists provide the top feeders with year over year the greatest CMI from sustained outages.

Table 28: Feeder Performance by CMI (Alectra East)

| Top Worst Performing Feeders by CMI From Sustained Outages |  |
| :---: | :---: |
| Feeder ID | CMI |
| 138 M 8 | $10,259,283$ |
| 138 M 6 | $6,430,719$ |
| 5122 M 9 | $3,308,921$ |

Summarizing all the results Momentary, Frequency, and Duration, highlights that no feeder shows up in all three lists. The 12 M 3 shows up in list for duration and frequency and would be considered the worst feeder in Alectra East. The 138M6 would be considered the next worse, based on duration only. The 45M4 while having minimal duration, appears in both frequency and momentary related outages. Below is a table summarizing the top three worst performing feeder's year over year.

Table 29: Overall Worst Performing Feeders (Alectra East)

| Top Worst Performing Feeders |  |
| :---: | :---: |
| Feeder ID | Trigger |
| 138 M 8 | Duration |
| 138 M 6 | Duration |
| 12 M 3 | Frequency |

## Cause Code Breakdown (Excluding Loss of Supply)



Based on the breakdown of Cause Codes per year the following is evident:

1) Top Causes (by number of events or duration):
a. Material and Equipment Breakdown
b. Adverse Weather
c. Foreign Interference
d. Tree Contact (to a less extent)
2) Adverse Weather is driven by MEDs
a. 2016-2 MED (Significantly over threshold)
b. 2017-2 MED (One Significantly over threshold, one slightly over threshold)
c. 2018-1 MEDs (Significantly over threshold)

Examining the sub-cause codes for the top causes, the following trend is evident:

1) Material and Equipment Breakdown:
a. Splice failures appear each year in the top three for both the frequency of events and duration
b. Padmounted distribution transformers and transformer for frequency of events and oddly in duration as well.
2) Adverse Weather Breakdown:
a. Winds
b. Ice Storm
3) Foreign Interference Breakdown:
a. Animal Contacts and Pole Hits appear in every year that Foreign Interference makes the top three
4) Tree Contacts:
a. Tree Failed (This is directly related to weather events)
b. Broken Branch

# Alectra Central South (Mississauga) Reliability 

## Momentary Outages by Year

The table below provides a summary for 2016, 2017 and YTD June 2018 for momentary outages per feeder. Feeders highlighted in green appear every year, where feeders in blue only appear two out of the three years, and feeders in white only appear in one of the three years.

Table 30: Top 10 Momentary Outages by Year (Alectra Central South)

| 2016 Momentary Count |  |  |
| :---: | :---: | :---: |
| Station Name | Feeder | \# of Events |
| Still Meadow MS | 24F3 | 16 |
| Lorne Park TS | 67M4 | 13 |
| Chinook MS | 21F7 | 12 |
| Still Meadow MS | 24F4 | 12 |
| Chalkdene MS | 69F1 | 11 |
| Bramalea TS | 74M25 | 10 |
| Aquitane | 59F1 | 9 |
| Woods MS | 68F1 | 9 |
| Meadowwale Town Ctr | 57F4 | 9 |
| Rogers | 30F7 | 9 |
| 2017 Momentary Count |  |  |
| Station Name | Feeder | \# of Events |
| Chinook | 21F7 | 18 |
| Stillmeadow | 24F4 | 18 |
| Rockwood | 19F4 | 13 |
| Rexdale | 48F4 | 11 |
| Cardiff | 135M2 | 11 |
| Rockwood | 19F5 | 10 |
| Bloor | 38F3 | 10 |
| Thomas | 52F1 | 10 |
| Erindale | C5M33 | 10 |
| Richview | 88M7 | 10 |
| 2018 Momentary Count |  |  |
| Station Name | Feeder | \# of Events |
| Stillmeadow | 24F4 | 10 |
| Thomas | 52F6 | 8 |
| Meadowvale | R3107M8 | 8 |
| Woodlands | 13F5 | 6 |
| Rexdale | 48F4 | 5 |
| Lorne Park | 67M1 | 5 |
| Thomas | 52F1 | 5 |
| Rockwood | 19F2 | 5 |
| Oakville | 22M45 | 5 |
| Kamato | 17F1 | 4 |

Summarizing the results provide the following:
Table 31: Momentary Outages Occur in Three Years (Alectra Central South)

| Momentary Outages Occur Each Year For Three Years |  |  |
| :---: | :---: | :---: |
| Station Name | Feeder | \# of Events |
| Still Meadow MS | $24 F 4$ | 40 |

Table 32: Momentary Outages Occur in Two Years (Alectra Central South)

| Momentary Outages Occur Each Year For Two Years |  |  |
| :---: | :---: | :---: |
| Station Name | Feeder | \# of Events |
| Chinook MS | 21 F7 | 30 |
| Rexdale | 48F4 | 16 |

Combining the lists provide the top feeders with year over year momentary reliability concerns.
Table 33: Feeders Performance by Momentary Outages (Alectra Central South)

| Top Worst Performing Feeders by Momentary Outages |  |  |
| :---: | :---: | :---: |
| Station Name | Feeder | \# of Events |
| Still Meadow MS | $24 F 4$ | 40 |
| Chinook MS | $21 F 7$ | 30 |
| Rexdale | 48F4 | 16 |

## Sustained Outages by Year

The table below provides a summary for 2016, 2017 and YTD June 2018 for sustained outages per feeder (not including scheduled outages). Feeders highlighted in green appear every year, where feeders in blue only appear two out of the three years, and feeders in white only appear in one of the three years.

Table 34: Top 10 Sustained Outages by Year (Alectra Central South)

| 2016 Count of Sustained Outages |  |  |
| :---: | :---: | :---: |
| Station Name | Feeder | \# of Events |
| Bloor | 38F3 | 22 |
| Stillmeadow | 24F3 | 18 |
| Woodlands | 13F5 | 13 |
| John | 39F1 | 13 |
| Chinook | 21F7 | 12 |
| Chalkdene | 69F1 | 12 |
| Bloor | 38F4 | 11 |
| Woods | 68F1 | 11 |
| Malton | 37F3 | 10 |
| Stillmeadow | 24F4 | 10 |
| 2017 Count of Sustained Outages |  |  |
| Station Name | Feeder | \# of Events |
| Chinook | 21F7 | 25 |
| Bloor | 38F3 | 25 |
| Woodlands | 13F4 | 16 |
| Hamilton | 71F3 | 16 |
| Rockwood | 19F4 | 13 |
| Stillmeadow | 24F4 | 13 |
| Credit Valley | 50F1 | 11 |
| Bloor | 38F4 | 11 |
| Stillmeadow | 24F5 | 11 |
| Lisgar | 82F5 | 11 |
| 2018 Count of Sustained Outages |  |  |
| Station Name | Feeder | \# of Events |
| Thomas | 52F6 | 10 |
| Woodlands | 13F5 | 10 |
| Bloor | 38F3 | 6 |
| Woodlands | 13F3 | 6 |
| Mineola | 1F4 | 6 |
| Malton | 37F3 | 5 |
| New Dixie | 45F6 | 5 |
| Lisgar | 82F5 | 5 |
| Erindale | C5M41 | 5 |
| Chinook | 21F3 | 5 |

Summarizing the results provide the following:
Table 35: Number of Sustained Outage Occur in Three Years (Alectra Central South)

| Feeders With The Highest Count of Sustained Outage <br> Occuring in All Three Years |  |  |
| :---: | :---: | :---: |
| Station Name | Feeder | \# of Events |
| Bloor | 38 F3 | 53 |

Table 36: Number of Sustained Outage Occur in Two Years (Alectra Central South)

| Feeders With The Highest Count of Sustained Outage <br> For Two Out Of Three Years <br> Station Name Feeder |  |  |
| :---: | :---: | :---: |
| Chinook | 21 F7 | 37 |
| Woodlands | 13F5 | 23 |
| Stillmeadow | 24 F4 | 23 |
| Bloor | 38 F4 | 22 |
| Lisgar | 82F5 | 16 |

Combining the lists provide the top feeders with year over year the highest number of sustained outages.

Table 37: Feeders Performance by Number of Sustained Outages (Alectra Central South)

| Top Worst Performing Feeders by Count of Sustained Outages |  |  |
| :---: | :---: | :---: |
| Station Name | Feeder | \# of Events |
| Bloor | 38 F3 | 53 |
| Chinook | 21 F7 | 37 |
| Woodlands | 13F5 | 23 |
| Stillmeadow | 24 F4 | 23 |
| Bloor | 38 F4 | 22 |
| Lisgar | $82 F 5$ | 16 |

## Customer Minutes of Interruption (CMI) from Sustained Outages by Year

The table below provides a summary for 2016, 2017 and YTD June 2018 based on the total CMI of sustained outages per feeder. Feeders highlighted in green appear every year, where feeders in blue only appear two out of the three years, and feeders in white only appear in one of the three years.

Table 38: Top 10 Sustained Outages for CMI by Year (Alectra Central South)

| 2016 Total CMI |  |  |
| :---: | :---: | :---: |
| Station Name | Feeder | CMI |
| Meadowwale Town Ctr MS | 57F2 | 388,318 |
| Bloor | 38F3 | 377,718 |
| Battleford MS | 54F3 | 349,819 |
| Tomken TS | 83M26 | 236,072 |
| Lisgar MS | 82F5 | 226,850 |
| Woodlands MS | 13F2 | 202,570 |
| Erindale TS | C5M36 | 189,412 |
| Chalkdene MS | 69F1 | 181,745 |
| Woods MS | 68F1 | 170,689 |
| Aquitane | 59F1 | 149,052 |
| 2017 Total CMI |  |  |
| Station Name | Feeder | CMI |
| Erindale | C5M32 | 730,491 |
| Lisgar | 82F5 | 397,219 |
| Woodbridge | D6M12 | 333,437 |
| Erindale | C5M42 | 218,918 |
| Woodlands | 13F2 | 181,883 |
| Chinook | 21F7 | 169,103 |
| Woods | 68F2 | 163,037 |
| Battleford | 54F2 | 130,593 |
| Desboro | 49F3 | 129,241 |
| Erindale | C5M41 | 127,584 |
| 2018 Total CMI |  |  |
| Station Name | Feeder | CMI |
| Chinook | 21F7 | 405,874 |
| Erindale | C5M38 | 291,289 |
| Tomken | 83M29 | 272,252 |
| Woodbridge | D6M13 | 242,719 |
| Bramalea | 74M45 | 191,952 |
| Meadowvale | R3107M4 | 189,467 |
| Clarkson | 8F5 | 180,798 |
| Argentia | 58F1 | 167,122 |
| Woodlands | 13F2 | 136,679 |
| Stillmeadow | 24F5 | 127,271 |

Summarizing the results provide the following:
Table 39: Sustained Outage for CMI Occur in Three Years (Alectra Central South) Feeders With Highest Total CMI Every Year For Three Years

| Station Name | Feeder | CMI |
| :---: | :---: | :---: |
| Woodlands | $13 F 2$ | 521,132 |

Table 40: Sustained Outage for CMI Occur in Two Years (Alectra Central South) Feeders With Highest Total CMI Every Year For Two Years

| Station Name | Feeder | CMI |
| :---: | :---: | :---: |
| Chinook | 21 F7 | 624,069 |
| Lisgar | $82 F 5$ | 574,977 |

One Important observation should be made, the Erindale TS has 5 feeders that show in the list over the three years. However, all the feeders are different. Two Erindale feeders also show up in the top 10 for momentary and sustained outages in previous years. By far the area serviced by this station should be considered the worst area in all Mississauga.

Combining the lists provide the top feeders with year over year the greatest CMI from sustained outages.

Table 41: Feeder Performance by CMI (Alectra Central South)

| Top Worst Performing Feeders by CMI From Sustained Outages |  |  |  |
| :---: | :---: | :---: | :---: |
| Station Name | Feeder | CMI |  |
| Chinook | 21 F7 | 624,069 |  |
| Lisgar | 82F5 | 574,977 |  |
| Woodlands | 13F2 | 521,132 |  |

Summarizing all the results Momentary, Frequency, and Duration, highlights that only one feeder shows up on all three lists. That is the 21F7 or the Chinook MS F7. The Stillmeadow MS 24F4 shows up in both Momentary and Frequency lists. No other feeder directly stands out, however, due to the continued appearance of Erindale TS feeders the station is being mentioned below for based on Duration. Below is a table summarizing the top three worst performing feeder's year over year.

Table 42: Overall Worst Performing Feeders (Alectra Central South)

| Top Worst Performing Feeders |  |  |
| :---: | :---: | :---: |
| Station Name | Feeder ID | Trigger |
| Chinook MS | $21 F 7$ | Momentary, Frequency and Duration |
| Stillmeadow | $24 F 4$ | Momentary and Frequency |
| Erindale TS | All feeders | Momentary and Duration |

Cause Code Breakdown (Excluding Loss of Supply)


Based on the breakdown of Cause Codes per year the following is evident:

1) Top Causes (by number of events or duration):
a. Material and Equipment Breakdown
b. Foreign Interference
c. Adverse Weather
2) Adverse Weather is driven by MEDs
a. 2016-0 MED
b. 2017-1 MED (Slightly over threshold)
c. 2018-2 MEDs (One significantly over threshold, one slightly over threshold)
3) Unknown
a. This is a leading cause of outages and needs to be addressed with Lines.

Examining the sub-cause codes for the top causes, the following trend is evident:

1) Material and Equipment Breakdown:
a. XLPE cable faults appear each year as the top item for both the frequency of events and duration
b. Transformers appear year over year under the cause of an outage, but have little impact on duration
c. Terminations appear in the top 3 for duration in two of the three years
2) Adverse Weather Breakdown:
a. Driven exclusively by Extreme Winds
3) Foreign Interference Breakdown:
a. Animal Contacts, Pole Hits, and Dig-ins appear each year as the top three for both cause and duration in 2016 and 2017. For 2018, these sub-causes are high but no longer the top 3.

## Alectra West Reliability

## Momentary Outages by Year

The table below provides a summary for 2016, 2017 and YTD June 2018 for momentary outages per feeder. Feeders highlighted in green appear every year, where feeders in blue only appear two out of the three years, and feeders in white only appear in one of the three years.

Table 43: Top 10 Momentary Outages by Year (Alectra West)

| 2016 Momentary Count |  |  |
| :---: | :---: | :---: |
| Station Name | Feeder ID | \# of Events |
| Vansickle T.S. | M41 | 12 |
| Vansickle T.S. | M82 | 11 |
| Nebo T.S. | 331X | 10 |
| Nebo T.S. | 341X | 10 |
| Carlton T.S. | M17 | 9 |
| Vansickle T.S. | M72 | 9 |
| Bunting T.S. | M75 | 9 |
| Vansickle T.S. | M71 | 8 |
| Dundas T.S. | 2D6X | 7 |
| Glendale T.S. | M16 | 7 |
| 2017 Momentary Count |  |  |
| Station Name | Feeder ID | \# of Events |
| Carlton T.S. | M17 | 18 |
| Bunting T.S. | M82 | 14 |
| Dundas T.S. | 2D2X | 13 |
| Nebo T.S. | 331X | 10 |
| Carlton T.S. | M10 | 8 |
| Vansickle T.S. | M41 | 8 |
| Winona T.S. | W14X | 8 |
| Nebo T.S. | 341X | 7 |
| Carlton T.S. | M20 | 7 |
| Carlton T.S. | M25 | 7 |
| 2018 Momentary Count |  |  |
| Station Name | Feeder ID | \# of Events |
| Vansickle T.S. | M82 | 11 |
| Carlton T.S. | M17 | 9 |
| Dundas T.S. | 2D2X | 8 |
| Bunting T.S. | M62 | 7 |
| Carlton T.S. | M18 | 6 |
| Nebo T.S. | 341X | 5 |
| Bunting T.S. | M55 | 5 |
| Carlton T.S. | M10 | 4 |
| Bunting T.S. | M75 | 4 |
| Dundas T.S. | 2D13X | 3 |

Summarizing the results provide the following:
Table 44: Momentary Outages Occur in Three Years (Alectra West)

| Momentary Outages Occur Each Year For Three Years |  |  |
| :---: | :---: | :---: |
| Station Name | Feeder ID | \# of Events |
| Carlton T.S. | M17 | 36 |
| Nebo T.S. | 341 X | 22 |

Table 45: Momentary Outages Occur in Two Years (Alectra West)

| Momentary Outages Occur Each Year For Two Years |  |  |
| :---: | :---: | :---: |
| Station Name | Feeder ID | \# of Events |
| Vansickle T.S. | M82 | 22 |
| Dundas T.S. | 2 2D2X | 21 |
| Vansickle T.S. | M41 | 20 |
| Nebo T.S. | 331 X | 20 |
| Bunting T.S. | M75 | 13 |
| Carlton T.S. | M10 | 12 |

Combining the lists provide the top feeders with year over year momentary reliability concerns.
Table 46: Feeders Performance by Momentary Outages (Alectra West)

| Top Worst Performing Feeders by Momentary Outages |  |  |
| :---: | :---: | :---: |
| Station Name | Feeder ID | \# of Events |
| Carlton T.S. | M17 | 36 |
| Nebo T.S. | 341 X | 22 |
| Vansickle T.S. | M82 | 22 |
| Dundas T.S. | 2 D2X | 21 |
| Vansickle T.S. | M41 | 20 |
| Nebo T.S. | $331 X$ | 20 |
| Bunting T.S. | M75 | 13 |
| Carlton T.S. | M10 | 12 |

## Sustained Outages by Year

The table below provides a summary for 2016, 2017 and YTD June 2018 for sustained outages per feeder (not including scheduled outages). Feeders highlighted in green appear every year, where feeders in blue only appear two out of the three years, and feeders in white only appear in one of the three years.

Table 47: Top 10 Sustained Outages by Year (Alectra West)

| 2016 Count of Sustained Outages |  |  |
| :---: | :---: | :---: |
| Station Name | Feeder ID | \# of Events |
| Dundas T.S. | 2D2X | 15 |
| Bunting T.S. | M77 | 15 |
| Nebo T.S. | 331X | 14 |
| Vansickle T.S. | M41 | 13 |
| Dundas T.S. | 2D13X | 12 |
| Glendale T.S. | M23 | 12 |
| Bunting T.S. | M61 | 12 |
| Nebo T.S. | 341X | 11 |
| Carlton T.S. | M10 | 11 |
| Carlton T.S. | M25 | 11 |
| 2017 Count of Sustained Outages |  |  |
| Station Name | Feeder ID | \# of Events |
| Dundas T.S. | 2D2X | 20 |
| Beach T.S. | 7411X | 15 |
| Carlton T.S. | M11 | 15 |
| Carlton T.S. | M21 | 15 |
| Carlton T.S. | M10 | 14 |
| Carlton T.S. | M20 | 14 |
| Vansickle T.S. | M41 | 14 |
| Bunting T.S. | M77 | 14 |
| Carlton T.S. | M17 | 13 |
| Vansickle T.S. | M82 | 13 |
| 2018 Count of Sustained Outages |  |  |
| Station Name | Feeder ID | \# of Events |
| Vansickle T.S. | M82 | 13 |
| Dundas T.S. | 2D7X | 11 |
| Carlton T.S. | M18 | 10 |
| Mohawk T.S. | 0812X | 9 |
| Dundas T.S. | 2D2X | 9 |
| Nebo T.S. | 341X | 8 |
| Carlton T.S. | M21 | 8 |
| Glendale T.S. | M23 | 8 |
| Vansickle T.S. | M52 | 8 |
| Newton T.S. | 241X | 7 |

Summarizing the results provide the following:
Table 48: Number of Sustained Outage Occur in Three Years (Alectra West)

| Feeders With The Highest Count of Sustained Outage <br> Every Year For Three Years |  |  |
| :---: | :---: | :---: |
| Station Name | Feeder ID | \# of Events |
| Dundas T.S. | 2D2X | 44 |

Table 49: Number of Sustained Outage Occur in Two Years (Alectra West)

| Feeders With The Highest Count of Sustained Outage <br> For Two Out Of Three Years |  |  |
| :---: | :---: | :---: |
| Station Name | Feeder ID | \# of Events |
| Bunting T.S. | M77 | 29 |
| Vansickle T.S. | M41 | 27 |
| Vansickle T.S. | M82 | 26 |
| Carlton T.S. | M10 | 25 |
| Carlton T.S. | M21 | 23 |
| Glendale T.S. | M23 | 20 |
| Nebo T.S. | $341 X$ | 15 |

Combining the lists provide the top feeders with year over year the highest number of sustained outages.

Table 50: Feeders Performance by Number of Sustained Outages (Alectra West)

| Top Worst Performing Feeders by Count of Sustained Outages |  |  |
| :---: | :---: | :---: |
| Station Name | Feeder ID | \# of Events |
| Dundas T.S. | 2 D2X | 54 |
| Bunting T.S. | M77 | 29 |
| Vansickle T.S. | M41 | 27 |
| Vansickle T.S. | M82 | 26 |
| Carlton T.S. | M10 | 25 |
| Carlton T.S. | M21 | 23 |
| Glendale T.S. | M23 | 20 |
| Nebo T.S. | $341 X$ | 15 |

## Customer Minutes of Interruption (CMI) from Sustained Outages by Year

The table below provides a summary for 2016, 2017 and YTD June 2018 based on the total CMI of sustained outages per feeder. Feeders highlighted in green appear every year, where feeders in blue only appear two out of the three years, and feeders in white only appear in one of the three years.

Table 51: Top 10 Sustained Outages for CMI by Year (Alectra West)

| 2016 Total CMI |  |  |
| :---: | :---: | :---: |
| Station Name | Feeder ID | CMI |
| Bunting T.S. | M61 | 2,049,249 |
| Lake T.S. | 1721X | 1,656,312 |
| Dundas T.S. | 2D13X | 1,496,356 |
| Newton T.S. | NT26-Total Station | 1,110,152 |
| Nebo T.S. | 341X | 969,991 |
| Dundas T.S. | 2D2X | 843,012 |
| Nebo T.S. | 331X | 486,543 |
| Horning T.S. | 421X | 458,802 |
| Carlton T.S. | M18 | 413,891 |
| Aberdeen S/S | AB-2 | 391,646 |
| 2017 Total CMI |  |  |
| Station Name | Feeder ID | CMI |
| Winona T.S. | W14X | 1,780,572 |
| Dundas T.S. | 2D2X | 1,652,306 |
| Carlton T.S. | M17 | 1,568,113 |
| Nebo T.S. | 331X | 708,325 |
| Beach T.S. | 7411X | 593,809 |
| Dundas T.S. | Total Station | 576,893 |
| Stirton T.S. | 8511X | 540,363 |
| Carlton T.S. | M18 | 487,990 |
| Nebo T.S. | 3631X | 464,153 |
| Stirton T.S. | 8631X | 428,899 |
| 2018 Total CMI |  |  |
| Station Name | Feeder ID | CMI |
| Dundas T.S. | 2D7X | 4,063,598 |
| Newton T.S. | 281X | 2,303,102 |
| Bunting T.S. | BU-Total Station | 2,290,813 |
| Lake T.S. | 121X | 1,894,598 |
| Nebo T.S. | 331X | 1,831,401 |
| Dundas T.S. | 2D13X | 1,781,869 |
| Mohawk T.S. | 0812X | 1,368,405 |
| Glendale T.S. | M23 | 1,124,439 |
| Mohawk T.S. | 0721X | 1,093,248 |
| Dundas T.S. | 2D12X | 974,236 |

Summarizing the results provide the following:
Table 52: Sustained Outage for CMI Occur in Three Years (Alectra West)

| Feeders With Highest Total CMI Every Year For Three |  |  |  |
| :---: | :---: | :---: | :---: |
| Years |  |  |  |$|$

Table 53: Sustained Outage for CMI Occur in Two Years (Alectra West)

| Feeders With Highest Total CMI Every Year For TwoYears |  |  |
| :---: | :---: | :---: |
| Station Name | Feeder ID | CMI |
| Dundas T.S. | 2D13X | 3,278,225 |
| Dundas T.S. | 2D2X | 2,495,318 |
| Carlton T.S. | M18 | 901,881 |

Combining the lists provide the top feeders with year over year the greatest CMI from sustained outages.

Table 54: Feeder Performance by CMI (Alectra West)

| Top Worst Performing Feeders by CMI From Sustained Outages |  |  |
| :---: | :---: | ---: |
| Station Name | Feeder ID | Combined CMI |
| Dundas T.S. | 2 D13X | $3,278,225$ |
| Nebo T.S. | 331 X | $3,026,269$ |
| Dundas T.S. | 2 D 2 X | $2,495,318$ |
| Carlton T.S. | M18 | 901,881 |

Summarizing all the results Momentary, Frequency, and Duration, highlights that only one feeder shows up on all three lists. That is the 2D2X or the Dundas TS M2 breaker. The Nebo 331X shows up on the duration and momentary lists, and the Nebo 341X shows up on the frequency and momentary listing. Below is a table summarizing the top three worst performing feeder's year over year.

Table 55: Overall Worst Performing Feeders (Alectra West)

| Top Worst Performing Feeders |  |  |
| :---: | :---: | :---: |
| Station Name | Feeder ID | Trigger |
| Dundas T.S. | 2D2X | Momentary, Frequency and Duration |
| Nebo T.S. | $331 X$ | Momentary and Duration |
| Nebo T.S. | $341 X$ | Momentary and Frequency |

Cause Code Breakdown (Excluding Loss of Supply)


Based on the breakdown of Cause Codes per year the following is evident:
4) Top Causes (by number of events or duration):
a. Material and Equipment Breakdown
b. Adverse Weather
c. Foreign Interference

1) Adverse Weather is driven by MEDs
a. 2016-1 MED (marginally over threshold)
b. 2017-1 MED (Significantly over threshold)
c. 2018-2 MEDs (Both significantly over threshold)

Examining the sub-cause codes for the top causes, the following trend is evident:

1) Material and Equipment Breakdown:
a. XLPE cable faults appear each year in the top three for both the frequency of events and duration
b. PILC cable faults appear in the last two years in the top three by duration only.
c. Distribution transformers and transformer cutouts also appear often for frequency of events, but obviously not duration.
2) Adverse Weather Breakdown:
a. Driven exclusively by High Winds
3) Foreign Interference Breakdown:
a. Animal Contacts and Pole Hits appear each year as two of the top three subcauses.

## Appendix A: Feeder Maps







ALECTRA UTILITIES 2D2X CIRCUIT MAP




