

2026 Water and Wastewater/Stormwater Rates

The City of Hamilton has adopted a combined 7.32% increase to the water and wastewater/stormwater rates. The following rates based on metered water consumption are effective January 1, 2026:

	2025	2026	Increase
Water Fixed Charge (daily for meters < 25mm)*	\$0.53	\$0.56	\$0.03
Consumption Charge Block 1 (0-10 cubic metres/month)	\$1.17	\$1.21	\$0.04
Consumption Charge Block 2 (>10 cubic metres/month)	\$2.34	\$2.42	\$0.08
Wastewater/Stormwater Fixed Charge (daily for meters < 25mm)*	\$0.57	\$0.63	\$0.06
Treatment Charge Block 1 (0-10 cubic metres/month)	\$1.19	\$1.31	\$0.12
Treatment Charge Block 2 (>10 cubic metres/month)	\$2.37	\$2.61	\$0.24

*Rate is for a 15-21 mm meter which most residential homes have installed.

The Water Budget contains fixed costs that are not related to how much water is used.

ANNUAL INCREASE

The average water, wastewater and stormwater residential bill increase is
\$6.47 / MONTH OR **\$77.65 / YEAR**



based on an average household with a meter size < 25mm consuming 200 cubic metres of water annually.

TYPES OF CHARGES

Consumption Charges



The cost of water used, which is based on a charge per cubic metre (m³). One cubic metre is equal to 1,000 litres or 220 imperial gallons.

Treatment Charges



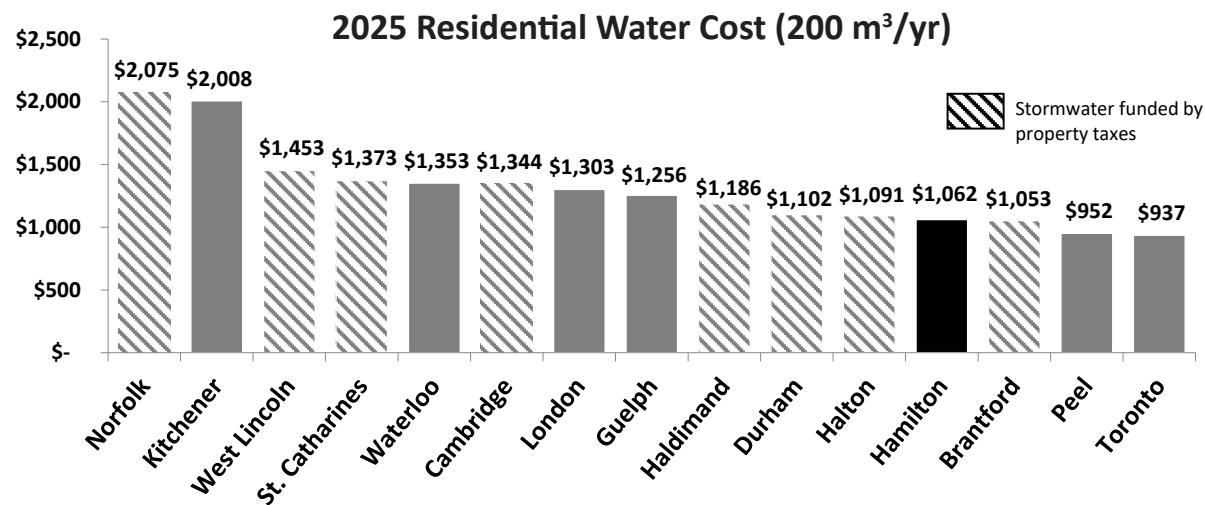
Charges are based on your water consumption and cover the cost of wastewater collection/treatment & stormwater management. Charges are based on your per cubic metre water use.

Fixed Charges



A fixed charge applies even if you haven't used any water. Fixed costs include meter reading, billing, customer service, meter repair, capital debt financing costs & providing the public fire protection system.

HAMILTON'S
water and
wastewater/
stormwater
residential costs
are among
the lowest in
Ontario.



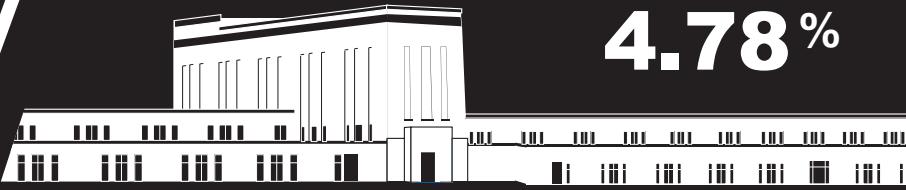
The combined **7.32%** rate increase will be used to support:



Operating and maintenance costs to keep our drinking water safe.

2.54%

Investment in treatment plants, distribution / collection systems and stormwater management.



4.78%

CUSTOMER ASSISTANCE PROGRAMS

Lead Water Service Replacement Loan Program

To help homeowners replace their lead water service lines, the City offers an interest bearing loan up to \$3,000 and zero interest loans for low-income applicants.

For more information and eligibility, please visit:

hamilton.ca/LeadPipes

Water Leak Protection Program

The Water Leak Protection Program, run by ServLine, helps protect you from a high water bill caused by plumbing leaks. This protection is included with your water service. If you have questions, need help finding a leak, or want to file a claim, call ServLine at 1-888-977-7471.

For more information, please visit:

hamilton.ca/Leaks

Sewer Lateral Management Program - Sewer Back-up

The City of Hamilton offers help to property owners dealing with sewer back-ups in their homes. The sewer lateral is a privately-owned pipe that carries your wastewater to the City's main sewer.

For more information, please visit:

hamilton.ca/SLMP

Service Line Warranties of Canada (SLWC) Cares

This program helps qualified homeowners get free repairs during a plumbing emergency. SLWC arranges the repairs at no cost using local, licensed contractors.

If you're having financial difficulties and need a repair to your water line, sewer line, or indoor plumbing, please visit:

info.servicelinewarranties.ca/slwc-cares

Protective Plumbing Grant and Loan Programs

The City of Hamilton offers a grant of up to \$2,000 to help reduce the risk of basement flooding by installing devices such as a backwater valve, sump-pump, or to disconnect downspouts. The program is available to single-family residential homes and includes an additional optional loan program to assist with eligible costs.

For more information on these programs, please visit:

hamilton.ca/BackWaterValve

Low Income Seniors Utility Rebate

The Low Income Seniors Utility Rebate Program helps qualified low-income seniors with their bills. The rebate gives a credit on the June property tax bill. If you already qualify for the Seniors Property Tax Rebate, you will also get the water rebate if your home has a metered water account.

For more information, please visit:

hamilton.ca/WaterRates

If you experience a water or wastewater emergency
call 905-546-CITY (2489)