

2026 Water and Wastewater/Stormwater Rates

The City of Hamilton has adopted a combined 7.32% increase to the water and wastewater/stormwater rates. The following rates based on metered water consumption are effective January 1, 2026:

	2025	2026	Increase
Water Fixed Charge (daily for meters < 25mm)*	\$0.53	\$0.56	\$0.03
Consumption Charge Block 1 (0-10 cubic metres/month)	\$1.17	\$1.21	\$0.04
Consumption Charge Block 2 (>10 cubic metres/month)	\$2.34	\$2.42	\$0.08
Wastewater/Stormwater Fixed Charge (daily for meters < 25mm)*	\$0.57	\$0.63	\$0.06
Treatment Charge Block 1 (0-10 cubic metres/month)	\$1.19	\$1.31	\$0.12
Treatment Charge Block 2 (>10 cubic metres/month)	\$2.37	\$2.61	\$0.24

The Water Budget contains fixed costs that are not related to how much water is used.

*Rate is for a 15-21 mm meter which most residential homes have installed.

ANNUAL INCREASE

The average water, wastewater and stormwater residential bill increase is

\$6.47 / MONTH OR **\$77.65** / YEAR



based on an average household with a meter size < 25mm consuming 200 cubic metres of water annually.

TYPES OF CHARGES

Consumption Charges



The cost of water used, which is based on a charge per cubic metre (m³). One cubic metre is equal to 1,000 litres or 220 imperial gallons.

Treatment Charges



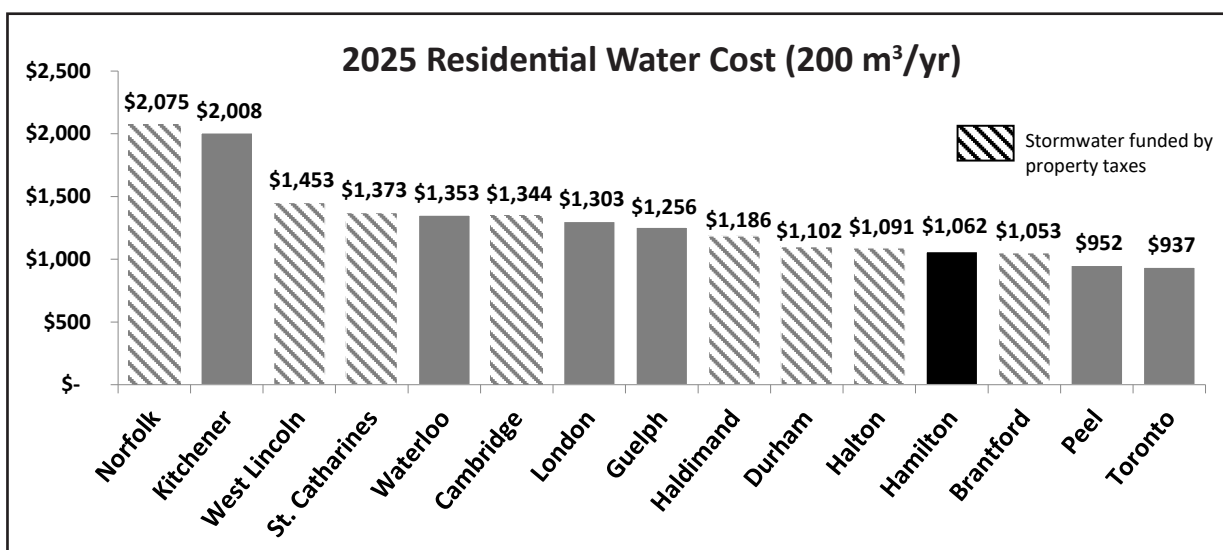
Charges are based on your water consumption and cover the cost of wastewater collection/treatment & stormwater management. Charges are based on your per cubic metre water use.

Fixed Charges



A fixed charge applies even if you haven't used any water. Fixed costs include meter reading, billing, customer service, meter repair, capital debt financing costs & providing the public fire protection system.

HAMILTON'S
water and
wastewater/
stormwater
residential costs
are among
the lowest in
Ontario.



For more information contact Alectra Utilities:
1-833-ALECTRA (1-833-253-2872) Mon – Fri 8:30am to 4:30pm
or visit: [AlectraUtilities.com/HamiltonWaterRates](https://www.alectrautilities.com/HamiltonWaterRates)

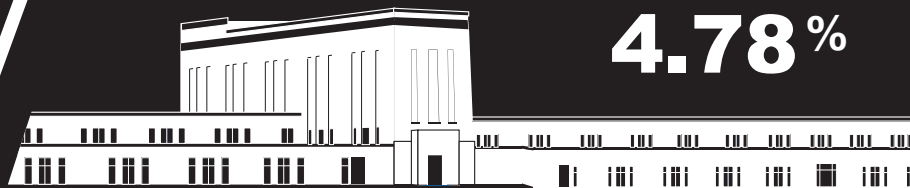
The combined **7.32%** rate increase will be used to support:



Operating and maintenance costs to keep our drinking water safe.

2.54%

Investment in treatment plants, distribution / collection systems and stormwater management.



4.78%

CUSTOMER ASSISTANCE PROGRAMS

Lead Water Service Replacement Loan Program

To help homeowners replace their lead water service lines, the City offers an interest bearing loan up to \$3,000 and zero interest loans for low-income applicants.

For more information and eligibility, please visit:

hamilton.ca/LeadPipes

Water Leak Protection Program

The Water Leak Protection Program, run by ServLine, helps protect you from a high water bill caused by plumbing leaks. This protection is included with your water service. If you have questions, need help finding a leak, or want to file a claim, call ServLine at 1-888-977-7471.

For more information, please visit:

hamilton.ca/Leaks

Sewer Lateral Management Program - Sewer Back-up

The City of Hamilton offers help to property owners dealing with sewer back-ups in their homes. The sewer lateral is a privately-owned pipe that carries your wastewater to the City's main sewer.

For more information, please visit:

hamilton.ca/SLMP

Service Line Warranties of Canada (SLWC) Cares

This program helps qualified homeowners get free repairs during a plumbing emergency. SLWC arranges the repairs at no cost using local, licensed contractors.

If you're having financial difficulties and need a repair to your water line, sewer line, or indoor plumbing, please visit:

info.servicelinewarranties.ca/slwc-cares

Protective Plumbing Grant and Loan Programs

The City of Hamilton offers a grant of up to \$2,000 to help reduce the risk of basement flooding by installing devices such as a backwater valve, sump-pump, or to disconnect downspouts. The program is available to single-family residential homes and includes an additional optional loan program to assist with eligible costs.

For more information on these programs, please visit:

hamilton.ca/BackWaterValve

Low Income Seniors Utility Rebate

The Low Income Seniors Utility Rebate Program helps qualified low-income seniors with their bills. The rebate gives a credit on the June property tax bill. If you already qualify for the Seniors Property Tax Rebate, you will also get the water rebate if your home has a metered water account.

For more information, please visit:

hamilton.ca/WaterRates

If you experience a water or wastewater emergency
call 905-546-CITY (2489)

