

2026 APPROVED USER FEES AND CHARGES

PUBLIC WORKS
HAMILTON WATER

For Billing Purposes

Regular Hours:
After Hours:

M - F: 7:00am - 4:30pm
M - F: 4:30pm - 7:00am,
Weekends and Holidays

Dept. By-Law #	Dept ID	Account #	Ref #	Service Offered	2026 Approved Fee	HST (y/n)	2026 including HST (if applicable)
23-235	510220	47220	1	WATER DISTRIBUTION Water Meter Permit Fee Note: Charged for first-time meter installations. Includes supply and installation of water meter and remote reading device by the City/meter contractor and related inspection. Approval by the Supervisor of Meter Operations is required for new installation of alternative meter types not shown below.			
			1a)	16mm (5/8"x3/4") Displacement	\$359.70	n	\$359.70
			1b)	20mm (3/4") Displacement	\$404.60	n	\$404.60
			1c)	21mm (3/4"x1") Displacement	\$404.60	n	\$404.60
			1d)	25mm (1") Displacement	\$559.40	n	\$559.40
			1e)	38mm (1.5") Displacement	\$1,194.06	n	\$1,194.06
			1f)	50mm (2") Ultrasonic	\$1,991.72	n	\$1,991.72
			1g)	75mm (3") Ultrasonic	\$4,655.94	n	\$4,655.94
			1h)	150mm (6") Ultrasonic	\$8,578.17	n	\$8,578.17
			1i)	100mm (4") Ultrasonic	\$5,167.16	n	\$5,167.16
			1j)	200mm (8") Ultrasonic	\$12,796.21	n	\$12,796.21
			1k)	250mm (10") Ultrasonic	\$15,881.81	n	\$15,881.81
			1n)	Radio Remote Read Equipment Installation	\$304.62	n	\$304.62
			1o)	Radio Remote Read Equipment Installation in Chamber	\$1,145.70	n	\$1,145.70
23-235	510220	45519	2	Water Meter Removal Fee Note: Cost to remove a meter prior to the building being demolished and/or the water service being decommissioned or abandoned. Failure to have the meter removed prior to the building being demolished will incur a meter replacement cost charge. <i>Does not include a turn water off fee, which is required and charged separately as per Section 14 of this schedule.</i>			
			2a)	16mm (5/8"x3/4") Displacement	\$137.71	y	\$155.61
			2b)	20mm (3/4") Displacement	\$137.71	y	\$155.61
			2c)	21mm (3/4"x1") Displacement	\$137.71	y	\$155.61
			2d)	25mm (1") Displacement	\$137.71	y	\$155.61
			2e)	38mm (1.5") - 250mm (10") Meters (cost depends on size, labour, and meter location)	Cost + 10% OH		Cost + 10% OH
23-235	510220	45519	3	Water Meter Inspection Services Note: Cost for customer requested service relating to meter investigation			
			3a)	Regular Hours Inspection	\$138.23	y	\$156.20
			3b)	After Hours Inspection	\$182.60	y	\$206.34
			3c)	Same Day Inspection	\$309.33	y	\$349.54
23-235	510220	45608	4	Replacement Cost for Lost Meter Note: Cost to replace a meter that has been lost, stolen or damaged. Includes meter, installation and administrative costs.			
			4a)	15mm (5/8") Displacement	\$284.45	y	\$321.43
			4b)	16mm (5/8"x3/4") Displacement	\$284.45	y	\$321.43
			4c)	20mm (3/4") Displacement	\$342.24	y	\$386.73
			4d)	21mm (3/4"x1") Displacement	\$342.24	y	\$386.73
			4e)	25mm (1") Displacement	\$429.86	y	\$485.74
			4f)	38mm (1.5") - 250mm (10") Meters (cost depends on size, labour, and meter location)	Cost + 10% OH	y	Cost + 10% OH
23-235	510220	45690	5	Bench Testing Water Meters Note: Cost to have a water meter tested for accuracy. If the meter tests within the accuracy standards as set out by AWWA then the property owner is responsible for the cost of the test and the replacement cost of the water meter; otherwise cost borne by the City. Fee includes removal of existing meter and installation of replacement meter.			
			5a)	15 mm & 16 mm Diameter	\$510.80	y	\$577.20
			5b)	16-25mm Diameter - Test where meter has been removed from service within prior 90 days	\$234.87	y	\$265.40
			5c)	20 mm Diameter	\$582.46	y	\$658.18
			5d)	25 mm Diameter	\$692.54	y	\$782.57
			5e)	38 mm Diameter	\$1,423.90	y	\$1,609.01
			5f)	50 mm Diameter	\$1,637.95	y	\$1,850.88
			5g)	100 mm plus diameter (In Situ testing)	\$1,243.65	y	\$1,405.32

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10-103	510220	45644	6	Backflow Prevention Program Note: Costs for contractor registration fee, administration fees for processing backflow prevention test reports and survey forms.			
			6a)	Annual Program Registration Fee	\$169.60	y	\$191.65
			6b)	Test Report receipt and processing (per submission of each test report)	\$66.59	y	\$75.25
			6c)	Cross Connection Survey Form processing (per form upon submission)	\$201.17	y	\$227.32
			6d)	Backflow Prevention Device Investigation - Regular Hours	\$168.75	y	\$190.69
			6e)	Backflow Prevention Device Investigation - After Hours	\$231.90	y	\$262.05
23-235	514330	45590	7	Construction Water Note: Charge for unmetered water used for construction prior to meter installation. Paid at the time of submitting building permit payment.			
			7a)	Single Residential (per lot or townhouse)	\$147.54	n	\$147.54
			7b)	Multi-residential (per apartment/condo unit)	\$69.17	n	\$69.17
			7c)	Industrial/Commercial/Institutional (\$/1,000 sqft of building area or \$/ha where no structure is constructed)	\$48.47	n	\$48.47
			8	Hydrant/Road Adaptor Fees Note: Costs to install or remove water meter & backflow prevention device. When moving a hydrant/road adaptor from one site to another for the same customer, both removal & installation fees apply. This service requires a usage deposit and a damage deposit.			
23-235	514330	41208	8a)	Usage Cost (Metered Hauled Water Rate/m³)	\$3.63	n	\$3.63
23-235	514330	41209	8b)	Hydrant/Road Adaptor Connection/Disconnection Fee (Regular Hours-Fee for Both Services)	\$205.67	n	\$205.67
23-235	514330	41209	8c)	Hydrant/Road Adaptor Connection/Disconnection Fee (After Hours/Emergency-Fee for Both S	\$384.57	n	\$384.57
23-235	514330	41209	8d)	Non-Refundable Usage Deposit	\$370.08	n	\$370.08
23-235	514330	41209	8e)	Security/Damage Deposit	\$6,000.00	n	\$6,000.00
23-235	514330	41209	8f)	Hydrant/road adaptor rental fee for initial 7 days	\$92.56	y	\$104.59
23-235	514330	41209	8g)	Per Diem hydrant/road adaptor rental fee after initial 7 days	\$6.45	y	\$7.29
23-235	514330	41209	8h)	Hydrant Adaptor Backflow Prevention Device Testing (Regular Hours)	\$125.41	y	\$141.71
23-235	514330	41209	8i)	Hydrant Adaptor Backflow Prevention Device Testing (After Hours / Emergency)	\$213.37	y	\$241.11
23-235	514330	47244	9	Private Water Station Agreement Fees Annual Renewal	\$432.69	n	\$432.69
23-235	514330	47232	10	Water Haulage Fees			
			10a)	Annual Water Haulage Permit Fee	\$65.36	n	\$65.36
				Note: Annual license fee to utilize the City's public filling stations.			
			10b)	Account review	\$104.37	y	\$117.94
				Note: Costs charged for administrative services to provide customer account information for personal or taxation purposes.			
23-235	510220	45519	11	General Administration Fees			
			11a)	General Administrative Requests (per hour)/Report Requests	\$71.59	y	\$80.90
			11b)	Permit Cancellation administrative fee	\$41.30	y	\$46.67
			11c)	Permit Renewal Fee	\$44.70	y	\$50.51
			11d)	Lead Line Replacement Loan Application Fee	\$62.48	y	\$70.60
			11e)	Monthly AMI Manual Meter Read Fee	\$3.14	y	\$3.55
			11f)	Water Shut-off Admin Fee	\$23.12	y	\$26.13
			11g)	Water Shut-off Notice on Door	\$32.65	y	\$36.89
			11h)	AMI Consumption History Fee	\$16.45	y	\$18.59
			11i)	NSF Fee - Processing fee on all 'returned' payments	\$42.61	y	\$48.15
			11j)	Coupling Fee (includes cost for one 3/4" 90 meter coupling and one 3/4" straight meter coupling)	\$41.41	y	\$46.79
			11h)	Lost Water Meter Spacer Fee	\$12.46	y	\$14.08
			11i)	Water Meter Missed Appointment Fee	\$105.77	y	\$119.52

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23-235			12	Water Inspection Services Note: Costs associated with various permit and inspection services related to water services for properties.			
	514330	47235	12a)	Private Water Service Repair/Replacement Inspection (Reg Hours - Max 1 Hour Total Labour)	\$117.42	y	\$132.68
	514330	47235	12b)	Private Water Service Repair/Replacement Inspection (After Hours /Emerg - Max 1 Hour Labour)	\$188.28	y	\$212.76
	514330	45690	12c)	Water Service Abandonment Inspection (Regular Hours - Max 1 Hour Total Labour)	\$104.95	y	\$118.59
	514330	45690	12d)	Water Service Abandonment Inspection (After Hours / Emergency - Max 1 Hour Total Labour)	\$186.61	y	\$210.87
	514330	45690	12e)	Water Service Inspection for Demolition (Regular Hours - Max 1 Hour Total Labour)	\$116.05	y	\$131.14
	514330	45690	12f)	Water Service Inspection for Demolition (After Hours / Emergency - Max 1 Hour Total Labour)	\$206.59	y	\$233.45
	514330	45690	12g)	Missed or Cancelled Inspection	\$76.61	y	\$86.57
23-235	514330	45679	13	Turning Water Off or On Note: Turning water off at the curb to enable a property owner to complete internal plumbing repairs, or a private water service repair or replacement, and then turning the water back on.			
			13a)	Turning Water On/Off (Regular Hours)	\$156.56	n	\$156.56
			13b)	Turning Water On/Off (After Hours/Emergency)	\$263.19	n	\$263.19
			13c)	Turning Water On/Off During the Same Visit (Regular Hours - Max 1/2 Hour Total Labour)	\$104.95	n	\$104.95
			13d)	Turning Water On/Off During the Same Visit (After Hours/Emerg - Max 1/2 Hour Total Labour)	\$139.31	n	\$139.31
			13e)	Non-compliance Turn Water On	\$104.23	n	\$104.23
23-235	514330	45636	14	Hydrant Flow Test / Water Quality Flushing Note: Cost to operate a City Fire Hydrant(s) for a maximum of 1 hour total labour.	\$133.30	y	\$150.63
23-235	514330	45690	15	Water Quality/Quantity Service Calls Note: Cost for a service call to investigate a water quality/quantity complaint and the issue resides on private property. No charge for water quality/quantity complaints related to issues originating from the City's distribution system. <u>Missed appointments will be billed the corresponding service call rate.</u>			
			15a)	Service Call (Regular Hours - Max 1 Hour Total Labour)	\$104.95	y	\$118.59
			15b)	Service Call (After Hours - Max 1 Hour Total Labour)	\$186.61	y	\$210.87
23-235	510290	45690	16	Hydrant Repair, Replace or Relocate Note: Cost to repair, replace, or relocate a City Fire Hydrant including labour, parts, materials, equipment, and permanent restoration.	Cost + 33% OH	y	Cost + 33% OH
23-235	514330	45690	17	Watermain Shutdowns Note: Costs associated with isolating a watermain to facilitate third party work.			
			17a)	Watermain Shutdown / Recharge (Regular Hours-Maximum 1 Hour Total Labour)	\$161.64	n	\$161.64
			17b)	Watermain Shutdown / Recharge (After Hours / Emergency-Maximum 1 Hour Total Labour)	\$304.54	n	\$304.54
23-235	510350	45408	18	Environmental Records Search PRISM Reports related to soil contamination Reports - Environmental Assessments and Master Plans - plus fee per page	\$170.92 \$16.80 \$0.10	y y y	\$193.14 \$18.98 \$0.11
23-235	514330	45690	19	Miscellaneous Water Distribution System Repair Note: Cost for the City to repair damage to the water distribution system caused by a third party. Costs include labour, parts, materials, equipment, and permanent restoration.	Cost + 33% OH	y	Cost + 33% OH

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23-235	514330	45690	20	Additional Labour Charges Note: Additional labour charge for all services/calls that exceed the allotted labour time. Costs are for a single Water Distribution Operator in minimum increments of 30 minutes.			
			20a)	1/2 Hour Additional Labour (Regular Hours)-Water Distribution Operator	\$42.54	y	\$48.07
			20b)	1/2 Hour Additional Labour (After Hours)-Water Distribution Operator	\$56.31	y	\$63.63
23-235	514330	47230	21	Inspection of ICI and Multi-Residential Private Water asset infrastructure repair/replacements. Note: Costs associated with the inspection of ICI and Multi-Residential private water asset infrastructure repair/replacements.			
			21a)	Private Water Service Repair/Replacement Inspection (Reg Hours - Min. 1 Hour Total Labour) - Contract Inspector	\$116.05	y	\$131.14
			21b)	Private Water Service Repair/Replacement Inspection (After Hours /Emerg - Min. 2 Hour Labour) - Contract Inspector	\$240.97	y	\$272.30
			21c)	Private Water Service Repair/Replacement Inspection (Missed Calls) - Contract Inspector	\$82.16	y	\$92.84
			21d)	Property Line Location Requests	\$76.61	y	\$86.57
			21e)	Re-Inspection or Repeat Site Visit Fee	\$104.95	y	\$118.59
			21f)	Hydrant Painting	Cost + 33% OH	y	Cost + 33% OH
			21g)	Attend Site Meeting (Hourly Fee)	\$116.05	n	\$116.05

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