

Alectra Utilities Corporation (Alectra) Conditions of Service (CoS) Summary of Changes

The table below summarizes the changes made to the Conditions of Service for Alectra Utilities Corporation. The table should be read as follows:

- Section Reference and Heading – these refer to the section and heading within the document that have been updated;
- Summary of Updates/Changes – this column provides a summary of the changes to the Conditions of Service. Also included at the end of the table are several other immaterial administrative updates that have also been incorporated.

Section Reference	Section Heading	Summary of Updates/Changes
2.2.2	Disconnection for Maintenance Purposes	<p>Alectra clarifies that non-residential Customers will be advised of the cost of isolation/re-energization service after they have contacted Alectra’s New Connections department and completed the request for isolation.</p> <p>Alectra describes that where a Customer or their representative provides less than two business days’ cancellation notice to Alectra for work scheduled at the Customer’s property, the Customer may be charged for Alectra’s costs. The same may hold if the Customer has scheduled an appointment and Alectra, or its third party contractor, finds that the conditions at the property are not suitable to conduct work.</p>
2.3.3.6	Farm Stray Voltage (NEW Section)	Alectra has added a new section defining farm stray voltage and providing reference to Alectra’s Customer Response Procedure as it relates to farm stray voltage complaints or inquiries.
2.3.4.1	Primary Voltage Supply	Alectra has removed the condition that 44kV primary supply voltage is only offered for underground services.
2.4.5	Payments and Late Payment Charges	Consistent with the Distribution System Code (“DSC”), Alectra clarifies that where payment is made by mail, payment will be deemed to have been made three days prior to the date the payment is received.

<p>3.1.6</p> <p>3.3.5.2</p>	<p>Customer and Alectra Utilities Installation and Maintenance</p> <p>Underground Services</p>	<p>Alectra clarifies that it will deem it not acceptable for a Customer to install civil infrastructure for Alectra-owned underground primary or secondary services (duct banks or equipment foundations) embedded into or underneath Customer-owned infrastructure such as parking garages, buildings, or other structures. Alectra will deny connection should a Customer propose or install civil infrastructure for electrical servicing embedded into or underneath Customer-owned infrastructure. In the case of transformer rooms/vaults, Customers are to ensure that their main electrical room which houses their service entrance equipment shall be located adjacent to the transformer room/vault that services their building. Failure to do so shall result in Alectra’s refusal to connect the service. All indoor vault rooms shall be accessible via a roadway capable of carrying heavy trucks.</p>
<p>3.2.2.3</p>	<p>Underground Services</p>	<p>Alectra clarifies that the Customer is responsible for installing, owning, maintaining, and replacing any vertical conduit that guides the service cable from underground to the meter base.</p>
<p>3.2.2.4</p>	<p>Underground Servicing Details</p>	<p>Alectra clarifies that all underground ducts and service wires installed by Alectra will be at the Customer’s expense. Alectra will own, maintain, and replace all underground ducts and service wires that are ‘like-for-like’.</p>
<p>3.3.5.3</p>	<p>Overhead/Underground Servicing Details – Alectra Utilities’ Owned Transformers</p>	<p>Alectra clarifies that it will deem it not acceptable for a Customer to install civil infrastructure for Alectra-owned underground primary or secondary services (duct banks or equipment foundations) embedded into or underneath Customer-owned infrastructure such as parking garages, buildings, or other structures. Alectra will deny connection should a Customer propose or install civil infrastructure for electrical servicing embedded into or underneath Customer-owned infrastructure.</p>
<p>3.3.6.2</p>	<p>Overhead/Underground Servicing Details – Customer Owned Substations</p>	<p>Alectra clarifies that it will deem it not acceptable for a Customer to install civil infrastructure for Alectra owned underground primary cables (duct banks or equipment foundations) embedded into or underneath Customer-owned infrastructure such as parking garages, buildings, or other structures. Alectra will deny connection should a Customer propose or install civil infrastructure for electrical servicing embedded into or underneath Customer-owned infrastructure.</p>

3.4	Embedded Generation and Energy Storage	Alectra clarifies that its Generation Connection Process, Information Package, and further details can be found on Alectra’s website www.alectrautilities.com/connecting-generation . Alectra will follow the DSC, IESO Market Rules, ESA and the Technical Interconnection Requirements and Alectra’s standards as applicable.
3.4.2	Generation Connection Information Package	<p>The section heading ‘Connection Process’ has been updated to ‘Generation Connection Information Package’.</p> <p>Alectra clarifies that details regarding the Embedded Generation Connection Overview can be found in the DSC sections 6.2.3 and 6.2.4. Alectra’s Generation Connection Information Package is available electronically on Alectra’s website.</p>
3.4.3	Connection of Micro-Embedded Generation Facilities	<p>The section heading ‘Connection of Micro Generation Facilities’ is updated to ‘Connection of Micro-Embedded Generation Facilities’.</p> <p>Alectra clarifies that an overview of the Micro-Embedded generation facilities connection process and information package is available on www.alectrautilities.com/connecting-generation. Additional details can be found in the DSC section 6.2. Alectra shall use the process as specified in the Distributed Energy Resources Connection Procedures (“DERCP”).</p>
3.4.4	Connection of Small, Mid-Sized and Large Generation Facilities	<p>Alectra clarifies that an overview of the Small, Mid-Sized and Large-generation facilities connection process and information package is available on www.alectrautilities.com/connecting-generation. Additional details can be found in the DSC sections 6.2.9 to 6.2.21.</p> <p>A Customer who wishes to apply for the connection of a generation facility to Alectra’s distribution system shall submit an application, pay their impact assessment costs and provide all relative information including, but not limited to, application forms, single line diagram, interface protection design, and sequence of operation. All documents shall be signed and stamped by a Professional Engineer licensed within the Province of Ontario.</p> <p>Alectra also clarifies the timelines around which it will provide an impact assessment, as well as the actions that must occur prior to Alectra connecting a generation facility.</p>

3.4.5	Technical Requirements	<p>Alectra clarifies that new or significantly modified generation facilities shall meet the technical requirements specified in the section 6.2.25 of the DSC and Alectra’s Technical Interconnection Requirements.</p> <p>Remote Monitoring requirements are as per Alectra Information Package, which can be found on Alectra’s Website: www.alectrautilities.com/connecting-generation.</p>
3.4.6	Net Metering for an Embedded Generation Facility	<p>Regulatory amendments that came into effect July 1, 2022, clarify that Customers can access third party ownership arrangements like leasing, renting, financing and power purchase agreements for the provision of renewable generation equipment or to purchase renewable electricity for the purposes of net metering. Alectra clarifies that it is the Customer’s responsibility to send the Net Metering Confirmation of Disclosure form to Alectra.</p>
3.5	Embedded Market Participant	<p>Alectra clarifies that all embedded and Wholesale Market Participants approved by the IESO and within the Alectra’s service territory, are required to inform Alectra of their approved status in writing, sixty (60) days prior to their participation in the Ontario electricity market.</p>
4	Glossary of Terms	<p>Terms have been updated to align with the definitions from the source material. Where necessary, terms have been removed and/or added to align with the content of the Conditions of Service.</p>
5.1	Ownership Demarcation Points and Charges for Connections/Disconnections	<p>Alectra clarifies details relating to the ‘Large Use – Customer-Owned Transformer or Substation’ service types.</p>
5.2	Transformation and Voltage Availability	<p>Alectra clarifies that Three Phase Pole-Mounted Services are subject to Alectra Utilities’ approval.</p>
5.5	Operating Agreement (REMOVED Section)	<p>This section, and the Operating Agreement Template housed within it, have been removed from the COS. References to Appendix 5.5 have been replaced with a link to www.alectrautilities.com/conditions-service, where the most current version of the Operating Agreement Template is available.</p>

Various	Other Administrative Updates	<p>Several updates deemed to be immaterial have also been incorporated into this update, including:</p> <ul style="list-style-type: none"> • 1.2 Related Codes, And Governing Laws – Removed reference to PIPEDA as MFIPPA is the guiding Act governing privacy law for utilities. • 2.1.7.1 / 2.4.3 - Updated URL to directly reference where the Alectra Credit Policy can be found. • 3.1.13.2 Meter Types – Removed reference to TOU billing due to billing optionality. • 3.4.6 Net Metering for an Embedded Generation Facility – Corrected the reference to the regulation. • Various miscellaneous updates to wording.
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