

# Loss and Damage Claim Form



Discover the possibilities

## Customer Information (please use information from your bill to complete)

Customer Name:

email:

Telephone:

Customer Address:

City:

Postal Code:

Customer Account Number:

## Incident Details:

Date:

Approximate Time:

Location Address: (click her for same as above)

Site Address:

City:

Postal Code:

Description of incident – be as specific as possible

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Description of items damaged and approximate value:

Item	Claimed Amount (\$)

Do you have existing insurance that could cover the loss or damage?

Yes

No

If Yes, please provide the name of the insurance company:

Have you filed a claim with your insurance company?

Yes

No

If yes, please provide the Claim Number and your deductible: Claim No.:

Deductible:

Print Name:

Date:

Signature:

Note: Any person who, with the intent to defraud or knowing that he/she is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement, is guilty of insurance fraud.

Alectra Utilities is proud of its reputation for providing a safe, reliable supply of electricity. However, severe storms, lightning, high winds, power equipment failures, vehicle accidents, and even animals or birds interfering with electrical equipment, can cause power line disturbances. Although Alectra Utilities strives to provide highly reliable and consistent electric power, it is impossible for any utility to maintain perfectly constant voltage 100 percent of the time. This is reflected in our Conditions of Service, Section 2.3 Conveyance of Electricity which outlines Alectra Utilities limitations on the guarantee of the supply as follows: Alectra Utilities will endeavour to use reasonable diligence in providing a regular and uninterrupted supply but does not guarantee a constant supply or the maintenance of unvaried frequency or voltage and will not be liable in damages to the customer by reason of any failure in respect thereof. The Personal Information collected on this form will be used by Alectra Utilities.