

For Immediate Release

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## **Alectra Utilities Seeking Customer Input on Future Infrastructure Investments**

**Mississauga, ON** – Alectra Utilities is seeking direct input from customers in developing its infrastructure investment plan for 2020 to 2024. This plan will determine what and where investments will be made in equipment and infrastructure for a sustainable, forward-thinking and modern distribution system, the services Alectra will provide, and the rates that customers will pay.

The Ontario Energy Board (OEB) requires electricity distributors to gather information about customer needs, preferences, and expectations on investments for consideration during the development of plans for future investments in infrastructure and services.

In order to obtain customer input on the planned investments, Alectra Utilities will be conducting an online survey until April 30 at [AlectraCustomerFeedback.com](http://AlectraCustomerFeedback.com).

Customers are invited to complete a survey – and be entered for a chance to win one of 10 \$500 prepaid credit cards.

“At Alectra Utilities, our mandate is the delivery of reliable electricity and customer service excellence to the communities we serve,” said Max Cananzi, President of Alectra Utilities. “We are asking for customer feedback on the necessary investments to modernize, maintain and expand our distribution system in order to continue delivering a safe and dependable supply of electricity, now and into the future.”

For more information, visit [alectrautilities.com](http://alectrautilities.com).

### **About Alectra’s Family of Companies**

Serving more than one million homes and businesses in Ontario’s Greater Golden Horseshoe area, Alectra Utilities is now the largest municipally-owned electric utility in Canada, based on the total number of customers served. We contribute to the economic growth and vibrancy of the 17 communities we serve by investing in essential energy infrastructure, delivering a safe and reliable supply of electricity, and providing innovative energy solutions.

Our mission is to be an energy ally, helping our customers and the communities we serve to discover the possibilities of tomorrow’s energy future.

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